

Who are we?

Hook Carpet Cleaners first started trading in 2007, quickly becoming a popular choice across the South of England. Providing powerful truck mounted carpet, upholstery, rug and hard floor cleaning. Hook Carpet Cleaners is part of Hook Cleaning Services. Providing much more than just carpet cleaning.



Our services include:

- Carpet cleaning
- Dry vacuum cleaning service
- Upholstery cleaning
- Rug cleaning
- Hard floor cleaning
- Wash & shower room cleaning
- High power pressure washer cleaning
- Drive ways, car parks, pathways cleaning

All our services are available to domestic and commercial customers.

Recommend a Neighbour & both

Receive 20% OFF*

*when carpets are cleaned on the same day consecutively

10% off with this voucher

or

Recommend a friend save 15%

T's&C's apply to all offers, please call for more information. Friend must book to receive discount. Discount not available on order's under £100.00



Upholstery & Rug Cleaning



01256 899 992
www.hookcarpetcleaners.com

How do you clean my Upholstery?

There are 3 commonly used methods of upholstery cleaning. Hot water extraction, Low moisture shampoo, and Dry solvent cleaning. The method of cleaning will depend on the types of fibres within your upholstery.

So how does it work?

The Hot water extraction method...

- 1, Firstly we pre-spray your upholstery with a cleaning agent to help break down soils, grease, mites and other bugs in the fabric. This special blend of solutions is designed to help break down hair and body oils which build up in the upholstery over time.
- 2, The upholstery is brushed with a 'natural soft fibre hand brush' This agitates the pre-spray solution around the fibres and helps to break down the oils, grease and soils within the fabric.
- 3, The Upholstery is rinsed with a powerful extraction machine. This machine sprays water into the fibres of the upholstery to rinse out the solutions. A powerful vacuum removes all the solutions, soils, and mites back to a waste tank. This machine will leave your upholstery looking vibrant and refreshed.



'A clean environment helps promote a healthy positive lifestyle'

Our service, Our guarantee...

At Hook Carpet Cleaners we are committed to being the best. We want our customers to keep coming back and recommend us to their friends and family. So its simple,

'If you are not 100% satisfied with your cleaning experience with Hook Carpet Cleaners we will re-clean your upholstery again for FREE. What's more, if you are still not completely satisfied, we'll give you £50.00 towards the cost of using another company.'

We are so committed to customer satisfaction, we are confident that you will never be disappointed by our services.



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FAQ's

Q, How long will my upholstery take to dry?

A, The time can vary depending on the Fibres

Q, Do you take my upholstery away?

A, No, We will clean your upholstery at your premises, we will however take rugs away to be cleaned.

Q, Do you use steam?

A, No, Steam can be extremely damaging for fibres we use hot water at approximately 80-90°C which may give the appearance of steam.

Q, Do you use chemicals?

A, Yes, Water in itself is a chemical, the chemicals we use are diluted in water and are safe for children and pets to be around.

How often should I Clean my Upholstery?

Regular upholstery cleaning helps keep your Upholstery looking new for longer. Overtime skin cells, mud, chemicals, pollutants, and other soils build up in the upholstery fibres. These soils and grease build up making it difficult to restore its original condition. Regular upholstery cleaning will remove the build up of body oils, greases and skin cells. With your upholstery cleaned regularly it can dramatically increase the life span. We recommend you use an upholstery cleaner once a year.

KEEP THE MITES OUT



When your Upholstery is cleaned, the living Mites and bacteria in your upholstery are killed and safely removed from your fibres