

Who are we?

Hook Carpet cleaners first started trading in 2007, quickly becoming a popular choice across the South of England. Providing powerful truck mounted carpet, upholstery, rug and hard floor cleaning.

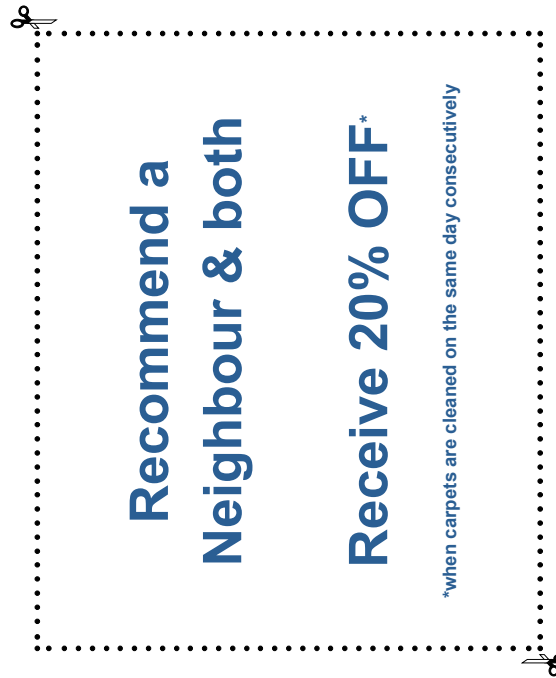
Hook Carpet Cleaners is part of Hook Cleaning Services. Providing much more than just carpet cleaning.



Our services include:

- Carpet cleaning
- Dry vacuum cleaning service
- Upholstery cleaning
- Rug cleaning
- Hard floor cleaning
- Wash & shower room cleaning
- High power pressure washer cleaning
- Drive ways, car parks, pathways cleaning

All our services are available to domestic and commercial customers.



T's&C's apply to all offers, please call for more information. Friend must book to receive discount. Discount not available on order's under £100.00



- Carpet
- Upholstery
- Hard Floors
- Domestic
- Commercial
- Rugs



01256 899 992
www.hookcarpetcleaners.com

How do you clean my carpets?

The most commonly used carpet cleaning technique today is the hot water extraction method. This method of cleaning is globally recognised as the most powerful method of cleaning. It leaves carpets looking and feeling refreshed. This is the preferred method of carpet cleaning by Hook Carpet Cleaners.

So how does it work?

1, Firstly we pre-spray your carpets with a cleaning agent to help break down soiling, grease, fat, dust-mites and other bugs. There are many different pre-sprays which are specific to types of soil. We will recommend and use the most suitable solution.

2, The carpet is brushed with a 'carpet pile brush' This pushes the pre-spray to the very roots of the fibre allowing the solution to work the whole way through the carpet.

3, The carpets are rinsed with a powerful extraction machine. Where possible, Hook Carpet Cleaners will use a truck mounted carpet Cleaner. This machine sprays water into the carpet under pressure to rinse the solutions out of the carpet. A Powerful Vacuum removes all the solutions, soils, and mites back to a waste tank. This machine will leave your carpets dry in 2 - 4 hours and looking fresh and vibrant.

Other Method of Cleaning

We have a range of other cleaning solutions which include:

- Low moisture cleaning
- Dry cleaning
- Maintenance & Restoration Cleaning

'A Clean Environment helps promote a healthy positive lifestyle'

Our service, Our guarantee...

At Hook Carpet Cleaners we are committed to being the best. We want our customers to keep coming back and recommend us to their friends and family. So its simple,

'If you are not 100% satisfied with your carpet cleaning experience with Hook Carpet Cleaners we will re-clean your carpets again for FREE. What's more, if your still not completely satisfied, we'll give you £50.00 towards the cost of using another company.'

We are so committed to customer satisfaction, we are confident that you will never be disappointed by our services.



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FAQ's

Q, How long will my carpets take to dry?

A, The time can vary, however usually 2 – 4 Hours

Q, Do I have to move all the furniture?

A, No, We'll move the furniture for you, give us a call to find out more

Q, Do you use steam?

A, No, Steam can be extremely damaging for carpets we use hot water at approximately 80-90°C which may give the appearance of steam.

Q, Do you use chemicals?

A, Yes, Water in itself is a chemical, the chemicals we use are diluted in water and are safe for children and pets to be around.

How often should I have my carpets cleaned?

Regular carpet cleaning helps keep carpets looking new for longer. Overtime skin cells, mud, chemicals, pollutants, and other soils build up in the carpet. All this lays in the carpet like sand. Every time you walk over the carpet the 'grit' type soil rubs against the base of the carpet fibres like sand paper. Regular carpet cleaning will remove these soils, stop traffic lanes appearing in the carpet, and will increase the life span of your carpet dramatically.

Did you know?

Each year a fully grown adult sheds around one mixing bowl of skin cells into the carpet per square inch. These skin cells are then eaten by various mites such as dust & cheese mites which live within



the carpet. Regular carpet cleaning will remove these cells and kill off the living mites & bacteria in your carpet.